
1. Platform Licence and Term

- 1.1 These Terms apply from when you sign up for an Account, until the date on which your Account is terminated in accordance with these Terms. We grant you a right to use our Services for this period of time only.

Platform Licence

- 1.2 While you have an Account, we grant you and your Authorised Users a right to use our Platform (which may be suspended or revoked in accordance with these Terms). This right cannot be passed on or transferred to any other person.
- 1.3 You must not (and you must ensure that your Authorised Users do not):
- (a) access or use our Platform in any way that is improper or breaches any laws, infringes any person's rights (for example, intellectual property rights and privacy rights), or gives rise to any civil or criminal liability;
 - (b) interfere with or interrupt the supply of our Platform, or any other person's access to or use of our Platform;
 - (c) introduce any viruses or other malicious software code into our Platform;
 - (d) attempt to access any data or log into any server or account that you are not expressly authorised to access;
 - (e) use our Platform to send unsolicited electronic messages;
 - (f) use data mining, robots, scraping or other data gathering and extraction tools on our Platform; or
 - (g) access or use our Platform to transmit, publish or communicate material that is, defamatory, offensive, abusive, indecent, menacing, harassing or unwanted.
- 1.4 **Variations:** We may amend these Terms at any time, by providing written notice to you. By clicking "I accept" or continuing to use our Platform after the notice or 30 days after notification (whichever date is earlier), you agree to the amended Terms. If you do not agree to the amendment, you may close your Account with effect from the date of the change in these Terms by providing written notice to us. If you close your Account, you will no longer be able to access our Services (including our Platform) on and from the date of cancellation.

2. Platform Summary

- 2.1 Our Platform is a place where Suppliers and Recipients can find each other, and advertise, to buy and sell second-hand and surplus materials to reduce waste and disposal costs (**Offers**). We only provide our Services (including our Platform) and are not a party to any transaction between Suppliers and Recipients in relation to an Offer (see the "Our Services" section below for more information about the services we provide to you).
- 2.2 Suppliers wanting to publish Offers on our Platform must create an Account. Suppliers must provide an accurate and complete description of the Offer they wish to provide, including a full condition report of the relevant goods and any licences required for purchase (**Offer Listing**).
- 2.3 The Offer Listing must also include the fees for the Offer (**Offer Price**).
- 2.4 Each Offer Listing must include a detailed condition report completed by the Supplier according to our required format. Recipients must inspect goods relevant to an Offer against the condition report within 48 hours of receipt. Any discrepancies between the condition report and the actual condition of goods received must be reported to us within this 48-hour period. Failure to report discrepancies within the inspection period may affect the Recipient's right to seek remedies under these Terms.
- 2.5 Recipients can browse FULL Offer Listings without an Account. Recipients wanting to purchase/accept offer listings may proceed with payment as a guest to claim/hold the materials, however they must create an Account and verify ABN/Licenses within 48 hours before the request may be accepted.
- 2.6 Suppliers must include any additional terms and conditions relating to their Offer in the relevant Offer Listing. By accepting the listing, Recipients accept the additional terms and conditions in the Offer Listing. The terms and conditions of the Resource Marketplace platform (this document) take precedence.
- 2.7 All payments for transactions facilitated through the Platform are processed by Stripe Connect, our third-party payment service provider. Monies will be distributed to beneficiaries (less any amounts to be deducted in accordance with these Terms) once the relevant transaction has been completed and accepted. Beneficiaries will only be paid the Offer Price where the other party has made payment. By using the Platform, you agree to comply with Stripe's terms and conditions, which govern the payment processing services.
- 2.8 If goods are not accepted after delivery they must be immediately shipped back to the supplier. Funds may be held until the goods are returned. If the goods are not in accordance with the Offer Listing, the supplier will be responsible for original and return shipping. If the goods are in accordance with the offer, then the returns policy applies and any refund may be negotiated off platform.
- 2.9 We do not endorse or approve, and are not responsible for, any Offers not provided by us. We may, at any time (at our sole

discretion), remove any Offers, including where an Offer: (a) is illegal or offensive; or (b) contains graphic, inappropriate or unlawful content.

- 2.10 In consideration for providing our Platform, we will charge a service fee as set out on our Platform (**Service Fee**). We will deduct the Service Fee from the Offer Price paid.
- 2.11 **Communication:** Neither party will receive the other's contact details until a transaction is confirmed. All pre-transaction communication must occur through our Platform Suppliers and Recipients must not use our Platform to obtain each other's contact details for the purpose of circumventing any fees payable to us for the use of our Platform and our Services. Suppliers and Recipients can communicate privately outside of the Platform, after the transaction is confirmed, for the purposes of due diligence and facilitation of services/freight.

For Suppliers Only

- 2.12 By posting an Offer Listing, you confirm that you are legally entitled to and capable of supplying the Offer described in the Offer Listing.
- 2.13 If your Listing is not available once Accepted by a Recipient, and no agreement is reached between the Supplier and Recipient, the recipient will be given a full refund. You will be liable for a \$100 or 1% of transaction (whichever is greater) fee which may be credited to the Recipient as compensation at the sole discretion of Resource Marketplace.
- 2.14 You must have appropriate insurance to cover the Offers that you make through our Platform. We may request that you provide us with evidence of your insurance cover. Where we do so, we are not confirming that the insurance you have is sufficient or suitable for the Offers you make. If we do not ask you to provide evidence of insurance, this does not indicate that we believe you do not require insurance. You acknowledge and agree that it is your responsibility to make your own investigations and receive professional advice on the insurance you require.
- 2.15 You must hold and maintain all required licenses and permits for the Offers that you make through our Platform. We may request evidence of current licenses at any time. You must immediately notify us if any required license or permit is suspended, revoked or expires. We may immediately remove any Offer Listings if we determine that you lack the required licenses or permits.
- 2.16 You represent, warrant and agree that:
- (a) you have disclosed all relevant information relevant to the Offer, including any applicable regulations, warnings, instructions or disclosures that ensure safe use of the goods in an Offer;
 - (b) the information disclosed as part of your compliance with clause 2.14(a) is truthful, correct and complete; and
 - (c) the goods in an Offer are safe to be resold or used by any third party in light of the information disclosed as part of your compliance with this clause 2.14.
- 2.17 You grant us a non-exclusive, irrevocable, royalty-free, sublicensable and transferable licence for the duration that your Offer is available on our Platform, to host your Offers on our Platform for the purpose of making your Offers available to Recipients.

For Recipients Only

- 2.18 You acknowledge and declare that:
- (a) you are a professional or commercial entity with knowledge and expertise in relation to the Offer;
 - (b) you fully understand the nature, characteristics, and potential risks associated with the use of the goods relevant to an Offer;
 - (c) you assume full responsibility for the selection and acceptance of an Offer; and
 - (d) you are accepting an Offer for business purposes and not for personal, domestic or household use or consumption.
- 2.19 You agree that your decision to accept an Offer is based on your own assessment and judgement, and not on any representations or warranties made by us, except as expressly set out in these Terms.
- 2.20 To the maximum extent permitted by law, you waive any right to claim that you did not receive, or had insufficient opportunity to review, any information regarding the Offer or the risks associated with the Offer. Within 48 hours of offer acceptance, you may request an inspection prior to good being shipped, if the offer is cancelled for any reason whatsoever after this inspection and within this period, a full refund will be provided. You may require certain permits/licenses/qualifications to attend certain sites for these inspections and it is your responsibility to determine these requirements and possess these permits/licenses/qualifications.

3. Our Services

- 3.1 Subject to your compliance with these Terms, we will provide you with access to our Platform (our **Services**).
- 3.2 We will not be responsible for any other services unless expressly set out on in these Terms or on our Platform.
- 3.3 **Additional Services:** If you require additional services, we may, in our sole discretion, provide such additional services (to be scoped and priced in a separate offer through the Platform or separate contract provided by us).

4. Account

- 4.1 Accounts for Suppliers and Recipients are the same. You may make Offers and Acceptances through the same Account.
- 4.2 You may invite Authorised Users to access and use our Services under your Account. Each of your Authorised Users will require a login (which is linked to your Account), in order to access and use our Platform. You are responsible for ensuring that your Authorised Users comply with these Terms. You may change who your Authorised Users are at any time through your Account, and what access rights or permissions they have when using our Platform. Any limitations on the number of Authorised Users you can have will be set out in your Account or on our Platform.
- 4.3 While you have an Account with us, you agree to (and to ensure your Authorised Users agree to):
 - (a) keep your information up-to-date (and ensure it remains true, accurate and complete);
 - (b) keep usernames and passwords secure and confidential, and protect them from misuse or being stolen; and
 - (c) notify us if you become aware of, or have reason to suspect, any unauthorised access to your Account or any logins linked to your Account.
- 4.4 We reserve the right to review all Account applications before activation. As part of this process:
 - (a) we may request evidence of any licenses or permits required by law to buy or sell the goods in an Offer;
 - (b) we may verify your business details;
 - (c) we may request evidence of relevant insurances; and
 - (d) your Account may not be activated until we have completed our verification process.

5. Payments

- 5.1 You must pay all amounts due under these Terms in accordance with these Terms or as set out on our Platform (as applicable).
- 5.2 You must not pay, or attempt to pay, any fees due under these Terms or as a result of your use of our Services by fraudulent or unlawful means. If you make payment by debit or credit card, you must be the authorised card holder. If payment is made by direct debit, by providing your bank account details and accepting these Terms, you authorise our nominated third-party payment processor to debit your bank account, and you confirm that you are either the holder or an authorised signatory of that bank account.
- 5.3 We may pre-authorise or charge your payment method for a nominal amount to verify the payment method.
- 5.4 **Late Payments:** If any fees due to us under these Terms or as a result of your use of our Services are not paid on time, we may:
 - (a) suspend your access to our Services (including access to our Platform); and
 - (b) charge interest on any overdue payments at a rate equal to the Reserve Bank of Australia's cash rate, from time-to-time, plus 2% per annum, calculated daily and compounding monthly.
- 5.5 **Taxes:** You are responsible for paying any levies or taxes associated with your use of our Services, for example sales taxes, value-added taxes or withholding taxes (unless we are required by law to collect these on your behalf).

6. Promotions

For Suppliers Only

- 6.1 We may from time-to-time offer, and you may choose to purchase, promotional opportunities such as a feature in our email marketing or promoted placement on our Platform (**Promotional Opportunity**). Promotional Opportunities are subject to the fees and the terms and conditions as set out in any Promotional Opportunity offer displayed on our Platform or as otherwise communicated to you. In the event of any conflict between any Promotional Opportunity terms and conditions and these Terms, the Promotional Opportunity terms and conditions will prevail.

For Recipients Only

- 6.2 We may from time-to-time issue you with promotional discount codes for use on our Platform (**Discount Codes**). The conditions of use relating to Discount Codes (including how to claim a Discount Code) will be set out on our Platform.

7. Reviews

- 7.1 Suppliers and Recipients may review their experiences with each other on our Platform (**Review**). We may remove Suppliers and Recipients from our Platform (in our sole discretion) who receive a high number of negative Reviews.
- 7.2 You agree to provide true, fair and accurate information in your Review. If we consider that your Review is untrue, unfair, inaccurate, offensive or inappropriate, we may delete the Review or ban you from posting further Reviews. We do not undertake to review each Review. To the maximum extent permitted by law, we are not responsible for the content of any Review.
- 7.3 You may only write a Review about your own experience. You must not write a Review about another person's experience.

7.4 If you have been offered an incentive (such as a gift, reward, discount or payment) for leaving a Review, you should include information about this in your Review.

7.5 You must not disclose any Personal Information in your Review.

8. Availability, Disruption and Downtime

8.1 While we strive to always make our Services available to you, we do not make any promises that these will be available 100% of the time. Our Services may be disrupted during certain periods, including, for example, as a result of scheduled or emergency maintenance.

8.2 Our Services (including our Platform) may interact with, or be reliant on, products or services provided by third parties, such as cloud hosting service providers. To the maximum extent permitted by law, we are not liable for disruptions or downtime caused or contributed to by these third parties.

8.3 We will try to provide you with reasonable notice, where possible, of any disruptions to your access to our Services.

9. Confidential Information and Personal Information

9.1 While using our Services, you may share confidential information with us, and you may become aware of confidential information about us. You agree not to use our confidential information, and to take reasonable steps to protect our confidential information from being disclosed without our permission, and we agree to do the same for your confidential information. This also means making sure that any Authorised Users, employees, contractors, professional advisors or agents of ours or yours only have access to confidential information on a 'need-to-know basis' (in other words, the disclosure is absolutely necessary), and that they also agree to not misuse or disclose such confidential information.

9.2 However, either you or we may share confidential information with legal or regulatory authorities if required by law to do so.

9.3 We collect, hold and disclose and use any Personal Information you provide to us in accordance with our privacy policy, available on our website, and applicable privacy laws.

9.4 You must only disclose Personal Information to us if you have the right to do so (such as having the individual's express consent).

9.5 Suppliers and Recipients must not disclose Personal Information about each other to third parties unless authorised by these Terms or by law.

9.6 We may need to disclose Personal Information to third parties, such as our related companies or our service providers (for example, IT and administrative service providers and our professional advisors). As part of our Services, we will also need to disclose information about Recipients to Suppliers, and vice versa, so that they can connect and transact.

9.7 Where we are required by law to report on our activities, you acknowledge that from time to time we may request certain information from you in order to meet our requirements, and you agree to provide us with such information within the timeframes reasonably requested by us.

10. Consumer Law Rights

10.1 In some jurisdictions, you may have guarantees, rights or other remedies provided by law (**Consumer Law Rights**), and these Terms do not restrict your Consumer Law Rights. We will only be bound by your Consumer Law Rights and the express wording of these Terms. Our liability for a breach of your Consumer Law Rights is, unless the laws of your jurisdiction state otherwise, limited to either resupplying our Services, or paying the cost of having our Services resupplied.

10.2 Subject to your Consumer Law Rights, we do not provide a refund for a change of mind or change in circumstance.

10.3 If you accept these Terms in Australia, nothing in these Terms should be interpreted to exclude, restrict or modify the application of, or any rights or remedies you may have under, any part of the Australian Consumer Law (as set out in Schedule 2 of the *Competition and Consumer Act 2010* (Cth)).

10.4 Recipients may have Consumer Law Rights in respect of Offers made by Suppliers.

Cancellations and Refunds between Suppliers and Recipients

10.5 The cancellation and refund of any amounts paid in respect of an Offer is strictly a matter between Suppliers and Recipients. The terms and conditions of an Offer Listing must clearly set out whether refunds or cancellations are permitted. However, if Suppliers fail to deliver Offers to Recipients or the Offer does not materially match the Offer Listing, and Recipients have made an effort to communicate with Suppliers about unfulfilled or misleading Offers, then we may process a refund of any Offer Price paid by Recipients in respect of unfulfilled Offers. Any fees for our Services charged to Suppliers who do not fulfill their Offers are still due to us even where we have refunded Recipients, and those fees are a debt due and payable by Suppliers to us which we may deduct from any future payments made by Recipients.

11. Intellectual Property and Data

11.1 We own all intellectual property rights in our Services (including our Platform). This includes how our Platform looks and functions, as well as our copyrighted works, trademarks, inventions, designs and other intellectual property. You agree not to copy or otherwise misuse our intellectual property without our written permission (for example, to reverse engineer or

discover the source code of our intellectual property), and you must not alter or remove any confidentiality, copyright or other ownership notice placed on our Platform.

- 11.2 We may use any feedback or suggestions that you give us in any manner which we see fit (for example, to develop new features), and no benefit will be owed to you as a result of any use by us of your feedback or suggestions.

Your Data

- 11.3 We do not own any of Your Data, but when you enter or upload any of Your Data into our Platform, you grant us the right to access, analyse, backup, copy, store, transmit, and otherwise use Your Data while you have an Account with us (and for a reasonable period of time afterwards). We may use Your Data (or disclose it to third party service providers) to:
- (a) supply our Services to you and your Authorised Users (for example, to enable you and your Authorised Users to access and use our Services), and otherwise perform our obligations under these Terms;
 - (b) diagnose problems with our Services;
 - (c) improve, develop and protect our Services;
 - (d) send you information we think may be of interest to you based on your marketing preferences;
 - (e) perform analytics for the purpose of remedying bugs or issues with our Platform; or
 - (f) perform our obligations under these Terms (as reasonably required).
- 11.4 You acknowledge and agree that because of the nature of the internet, the processing and transmission of Your Data by us may occur over various networks, and may be transferred unencrypted.
- 11.5 You are responsible for (meaning we are not liable for):
- (a) the integrity of Your Data on your systems, networks or any device controlled by you or your Authorised Users; and
 - (b) backing up Your Data.
- 11.6 When you use our Services, we may create anonymised statistical data from Your Data and usage of our Services (for example, through aggregation). Once anonymised, we own that data and may use it for our own purposes, such as to provide and improve our Services, to develop new services or product offerings, to identify business trends, and for other uses we communicate to you. This may include making such anonymised data publicly available, provided it is not compiled using a sample size small enough to make underlying portions of Your Data identifiable.
- 11.7 If you do not provide Your Data to us, it may impact your ability to receive our Services.

12. Liability

- 12.1 To the maximum extent permitted by law, we will not be liable for, and you release us from liability for, any Liability caused or contributed to by, arising from or in connection with:
- (a) any aspect of the interactions between Suppliers and Recipients, including in relation to any Offers and Offer Listings;
 - (b) your computing environment (for example, your hardware, software, information technology and telecommunications services and systems); or
 - (c) any use of our Services by a person or entity other than you or your Authorised Users.
- 12.2 Regardless of whatever else is stated in these Terms, to the maximum extent permitted by law:
- (a) neither we or you are liable for any Consequential Loss;
 - (b) a party's liability for any Liability under these Terms will be reduced proportionately to the extent the relevant Liability was caused or contributed to by the actions (or inactions) of the other party, including any failure by the other party to mitigate its loss;
 - (c) (where our Services are not ordinarily acquired for personal, domestic or household use or consumption) in respect of any failure by us to comply with relevant Consumer Law Rights, our Liability is limited (at our discretion) to supplying the Services again or paying the cost of having the Services supplied again; and
 - (d) our aggregate liability to you for any Liability arising from or in connection with these Terms will be limited to AU\$1,000.

13. Suspension and Termination

- 13.1 We may suspend your access to our Services where we reasonably believe there has been any unauthorised access to or use of our Services (such as the unauthorised sharing of login details for our Platform). If we suspend your access to our Services, we will let you know within a reasonable time of doing so, and we will work with you to resolve the matter, or if it cannot be resolved, then we may terminate your Account and your access to our Services will end.
- 13.2 We may terminate these Terms (meaning you will lose access to our Services, including access to your Account) if:

- (a) you or your Authorised Users breach these Terms and do not remedy that breach within 14 days of us notifying you of that breach;
- (b) you or your Authorised Users breach these Terms and that breach cannot be remedied; or
- (c) you experience an insolvency event (including but not limited to bankruptcy, receivership, voluntary administration, liquidation, or entering into creditors' schemes of arrangement).

13.3 You may terminate these Terms if:

- (a) we breach these Terms and do not remedy that breach within 14 days of you notifying us of that breach; or
- (b) we breach these Terms and that breach cannot be remedied.

13.4 You may also terminate these Terms at any time by notifying us through your Account or to our email for notices (as set out in clause 14.9), and termination will take effect immediately.

13.5 Upon termination of these Terms:

- (a) we will retain Your Data (including copies) as required by law or regulatory requirements;
- (b) for Suppliers, their existing Offer Listings will be removed and any purchased Offers not yet provided will be cancelled (and Recipients will be refunded accordingly); and
- (c) for Recipients, their purchased Offers not yet provided will be honoured unless it is a requirement of the relevant Offer that Recipients are active users of our Platform (in which case a refund will be at the discretion of Suppliers or the terms of the relevant Offer Listing (if any)).

13.6 Termination of these Terms will not affect any other rights or liabilities that we or you may have.

14. General

14.1 **Assignment:** You may not transfer or assign these Terms (including any benefits or obligations you have under these Terms) to any third party without our prior written consent. We may assign or transfer these Terms to a third party, or transfer any debt owed by you to us to a debt collector or other third party.

14.2 **Disputes between Suppliers and Recipients:** We encourage Suppliers and Recipients to attempt to resolve disputes (including claims for refunds or remedies) directly and in good faith, either through our Platform or through external communication methods. In the event that a dispute cannot be resolved through these means, Suppliers and Recipients may choose to resolve the dispute through other means, such as mediation. We are not responsible for mediating or resolving disputes between Suppliers and Recipients. We are not responsible for any costs that may arise from this process or its outcome.

14.3 **Disputes with Resource Marketplace:** Neither we or you may commence court proceedings relating to any dispute, controversy or claim arising from, or in connection with, these Terms (including any question regarding its existence, validity or termination) (**Dispute**) unless we and you first meet (in good faith) to resolve the Dispute. Nothing in this clause will operate to prevent us or you from seeking urgent injunctive or equitable relief from a court of appropriate jurisdiction.

If the Dispute is not resolved at that initial meeting:

- (a) where you are resident or incorporated in Australia, refer the matter to mediation, administered by the Australian Disputes Centre in accordance with Australian Disputes Centre Guidelines for Commercial Mediation; or
- (b) where you are not resident or incorporated in Australia, refer the matter to arbitration administered by the Australian Centre for International Commercial Arbitration, with such arbitration to be conducted in Sydney, New South Wales, before one arbitrator, in English and in accordance with the ACICA Arbitration Rules.

14.4 **Events Outside Our Control:** We will not be liable for any delay or failure to perform our obligations (including our Services), if such delay or failure is caused or contributed to by an event or circumstance beyond our reasonable control.

14.5 **Governing law:** These Terms are governed by the laws of New South Wales, and any matter relating to these Terms is to be determined exclusively by the courts in New South Wales and any courts entitled to hear appeals from those courts.

14.6 **Illegal Requests:** We reserve the right to refuse any request for or in relation to our Services that we deem inappropriate, unethical, unreasonable, illegal or otherwise non-compliant with these Terms.

14.7 **Marketing:** You agree that we may send you electronic communications about our products and services. You may opt-out at any time by using the unsubscribe function in our electronic communications.

14.8 **Nature of Legal Relationship:** These Terms do not create, and should not be interpreted so as to create, a partnership, joint venture, employment or agency relationship between us and you.

14.9 **Notices:** Any notice you send to us must be sent to the email set out at the beginning of these Terms. Any notice we send to you will be sent to the email address registered against your Account.

14.10 **Publicity:** You agree that we may advertise or publicise the fact you are a customer of ours, for example on our website or in our promotional material, and you grant us a right to display and use your logo and branding solely for that purpose.

14.11 **Survival:** Clauses 9 to 14 will survive the termination or expiry of these Terms.

14.12 **Third Party Sites:** Our Platform may contain links to websites operated by third parties. Unless we tell you otherwise, we do not control, endorse or approve, and are not responsible for, the content on those websites. We recommend that you make your own investigations in relation to the suitability of those websites. If you purchase goods or services from a third party website linked from our Platform, those goods or services are being provided by that third party, not us. We may receive a benefit (which may include a referral fee or a commission) should you visit certain third party websites through a link on our Platform, or for featuring certain goods or services on our Platform. We will make it clear by notice to you which (if any) goods or services, or website links, we receive a benefit from by featuring them on our Platform.

15. Definitions

15.1 In these Terms:

Account means an account accessible to the individual or entity who signed up to our Services, under which Authorised Users may be granted with access.

Authorised User means a user that you have invited to use the Platform through your Account.

Consequential Loss includes any consequential loss, special or indirect loss, real or anticipated loss of profit, loss of benefit, loss of revenue, loss of business, loss of goodwill, loss of opportunity, loss of savings, loss of reputation, loss of use and/or loss or corruption of data, whether under statute, contract, equity, tort (including negligence), indemnity or otherwise. However, your obligation to pay us any amounts for access to or use of our Services (including our Platform) will not constitute "Consequential Loss".

Liability means any expense, cost, liability, loss, damage, claim, notice, entitlement, investigation, demand, proceeding or judgment (whether under statute, contract, equity, tort (including negligence), indemnity or otherwise), howsoever arising, whether direct or indirect and/or whether present, unascertained, future or contingent and whether involving a third party or us or you or otherwise.

Offer has the meaning given in clause 2.1.

Offer Listing has the meaning given in clause 2.2.

Offer Price has the meaning given in clause 2.2.

Personal Information means any information or opinion about an identified individual, or an individual who is reasonably identifiable, whether the information or opinion is true or not, and whether the information or opinion is recorded in a tangible form or not.

Platform means our cloud-based platform that we provide you with access to as part of the Services.

Services means the services we provide to you, as detailed in clause 3.1.

Your Data means the information, materials, logos, documents, qualifications and other intellectual property or data supplied by you and your Authorised Users when receiving our Services or stored by or generated by your use of our Services, including any Personal Information collected, used, disclosed, stored or otherwise handled in connection with our Services. Your Data does not include any data or information that is generated as a result of your usage of our Services that is a back-end or internal output or an output otherwise generally not available to users of our Services.